

## **Disclaimer**

*The following county stats are base on Phone company reports of the following two Quitline phone numbers:*

*866-697-8487 888-609-6292*

*When clients dial either of these numbers, the Phone Number they are dialing FROM appears on the monthly AT&T phone report.*

*The individual County stats are determined by the Area Code AND Prefix of the phone number the person is calling FROM. Therefore, if someone purchased a cell phone in Erie County, but called the Quitline while they were in Tioga County, that phone call would be registered as coming from Erie county, even though they were in Tioga county at the time of the call.*

*This affects all the calls that are transferred to the Quitline from NY 311. ALL transferred 311 calls originate from ONE phone number. That phone number originates from New York County. Therefore, ALL calls transferred from NY 311 technically originate from New York County. In order to measure the county statistics accurately, those transferred 311 calls have been filtered out from the New York County totals.*

*Also note that these numbers only show who dialed the Quitline phone number and from what Phone Number the call originated from. This report does not show what the people calling choose to do when they called the Quitline, as they are given a number of choices:*

- Speak with a Quitline Specialist (during open hours only)\**
- Leave a Voice Mail for a Mailing only*
- Leave a Voice Mail for a Callback (during closed hours)*
- Listen to the Taped Messages*
- Listen to the Tip of the Day*

*\* All County Demographic reports are only based upon those clients who spoke with a Quitline Specialist AND are former or current smokers. Therefore, County Demographic Numbers will be much lower than the County Statistics in the report (as clients can choose to only listen to the taped messages or leave a voice mail).*

## New York State Smokers' Quitline

### Total Call Volume from - Bronx County

County or Region	October-07	November-07	December-07	Total
Bronx	469	355	274	1098
<b>Bronx County Total:</b>	<b>469</b>	<b>355</b>	<b>274</b>	<b>1098</b>